



FEMA

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FEMA News Desk: 1-877-434-4084

Overview

SHELTERING AND TEMPORARY ESSENTIAL POWER (STEP) PROGRAM

The Federal Emergency Management Agency (FEMA), in conjunction with state and local partners, is implementing a Sheltering and Temporary Essential Power (STEP) Program to help people get back into their homes quickly and safely.

STEP provides federal reimbursements to State and local governments performing work and services essential to protecting public health and safety, and protecting property. The program funds certain necessary and essential measures to provide limited power, heat and hot water to households. STEP may help residents safely shelter-in-place in their homes.

STEP residents that participate will be able to have the damage to their residence assessed and, where safe and practicable, have limited electricity restored and other basic repairs made so they can move back into their homes.

The local municipalities will reach out to residents directly to offer one or more of the following options:

- **STEP** can help residents shelter-in-place while repairs are made to their homes.
- **STEP** may repair the electric meter.
- **STEP** may provide limited power, heat and/or hot water for basic life sustaining needs.
- **STEP** may assist with temporary exterior repairs such as broken windows, covering damaged exterior walls and roofs, and patching and securing damaged exterior doors.
- **STEP** may include temporary repairs to ramps and other related construction elements needed to make the home accessible for residents with disabilities and others with physical accommodation requirements.

(MORE)

How do Homeowners apply for STEP?

Contact their local governments. The homeowner must submit a Right-of-Entry to their local government to initiate eligibility assessments.

If a household participates in the STEP program, they are no longer eligible for (403) Transitional Sheltering Assistance under Individual Assistance. However, other Individual Assistance programs such as (408) Rental Assistance and Home Repairs may still be available to affected homeowners.

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY call 800-676-3777.

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.